

IBEW LOCAL 1392

FRINGE BENEFIT FUNDS

International Brotherhood of Electrical Workers Local No. 1392 Health and Welfare Fund
International Brotherhood of Electrical Workers Local No. 1392 Pension Fund

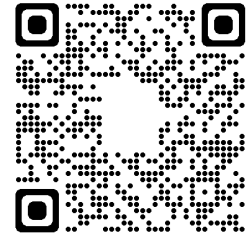
Managed for the Trustees by:
TIC MIDWEST

TO: ALL PARTICIPANTS OF THE IBEW LOCAL NO. 1392 FRINGE BENEFIT FUNDS

RE: CUSTOMIZED WEB SITE AND ACCESS TO BENEFIT INFORMATION

Dear Participants:

The Trustees of the IBEW Local No. 1392 Fringe Benefit Funds are pleased to announce that you may access your benefit fund information via the Internet. You may visit the customized benefits web site by navigating to **www.ibew1392benefits.org** using your computer, or by scanning the QR Code to the right with your mobile device, to view and print benefit information, forms and other useful information. You may continue to obtain paper copies of all plan documents from the Fund Office and the Local Union.



In order to realize the best compatibility with our programming, we recommend that you download the latest version of the Adobe Acrobat Reader, at no charge, by visiting the Adobe web site at the following link: **<https://get.adobe.com/reader>**

We also recommend confirming that you are using latest version of the Microsoft Edge, Mozilla Firefox, Google Chrome or Apple Safari web browser, whichever you prefer, to provide the best browsing experience.

In cooperation with TIC Midwest, the Third-Party Administrator, you may also view your own personal account information via the secure Benefit Inquiry Site (BIS). This site will permit you to verify that the Fund has accurate personal information about you and your family. In addition, you can check the Fund's records for up-to-date information regarding employer contributions made in your behalf, as well as securely uploading documents to the Fund Office as an alternative to using postal mail or other couriers.

The reverse side of this document provides instructions for creating a Benefit Inquiry Site account.

We hope that you find these resources useful when you need to inquire about your current benefit status or to access Fund information. Should you have difficulties either creating your new Benefit Inquiry Site account or logging in, please do not hesitate to contact Greg Smith (gsmith@ticmidwest.com, 517-327-2148) or Jamie Kline (jkline@ticmidwest.com, 517-327-2149) in the Lansing Fund Office.

For any benefit-related questions, please contact the appropriate Plan department at the Fund Office, toll-free, at 833-336-1392.

Sincerely,

BOARD OF TRUSTEES
IBEW LOCAL NO. 1392 FRINGE BENEFIT FUNDS

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Below are your instructions for creating your own Benefit Inquiry Site (BIS) account, for viewing your benefit information for the IBEW Local No. 1392 Fringe Benefit Funds:

- Begin by navigating to the customized web site at **<http://www.ibew1392benefits.org>**
- Open either the Health & Welfare or Pension menu and click on Current Benefit Status. This will open either a new web browser window or tab.
- In the ID field, type your numeric Social Security Number, using no hyphens or spaces.
- In the Password field, type **T18A7WD**. (This is a generic password used only the first time you log in).
- Click on the Login Button.

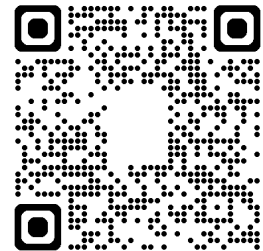
This will bring you to the Benefit Inquiry Site (BIS) Participant Sign-Up Screen

- Provide all of the requested information, which will include the creation of a password hint question and answer (in case you require future password recovery) as well as a permanent password. The permanent password requirements are noted on the page.
- Click the Sign Up button to complete the process
- Future logins will utilize your Social Security Number as the ID, along with your newly created permanent password

Note: In the event that you forget your password and happen to enter one that is incorrect, a Forgot Password link should appear along the left side of the login screen. If it does not, you can either navigate to the following URL:

https://www.ticmidwest.com/lu/part_sign_up/forgot_pass.asp

Or, scan the QR code to the right with your mobile phone —————→
to navigate there directly.



You will be asked for your first and last names, Social Security Number and mother's maiden name. After clicking the Submit button, the secret question you entered when setting up your BIS account will appear. If you enter the answer exactly as you typed it during account setup, your password will be displayed on the next screen.

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